

Other Important Telephone Numbers

Chesapeake Redevelopment and Housing Authority

Main Number: 757-523-0401
Housing Choice Voucher (Sec 8): 757-523-0401
Emergency Maintenance: 757-233-6800
Resident Services 757-233-6900

Property Managers

Peaceful Village/Schooner Cove, Felicia Elliot 757 233-6728
Broadlawn, Vanessa Wilson 757 233-6716
MacDonald Manor, Shalana Towe 757 233-6724
Owens Village, Angela Setliff 757 673-6719

Agencies

Department of Emergency Management

Virginia: 804 323-2897
Chesapeake 757 382-6464

American Red Cross

Norfolk-East Chesapeake: 757 446-7700
Chesapeake Department of Human Services: 757-382-2000

Other Important Numbers

The Virginian-Pilot: 757-446-9000

City Information: 757-382-CITY(6241)

Division of Motor Vehicle: 866-368-5463

Garbage Collection
Chesapeake: 757-382-3434

Public Schools Administration:
Chesapeake: 757-547-0153

Vehicle Decals:
Chesapeake: 757-382-6455

Voter Registration:
Chesapeake: 757-382-6141

Waste Management:
Chesapeake: 757-382-3434

Water and Sewage:
Chesapeake: 757-382-6352

COMMON WAYS ID THEFT HAPPENS

Skilled identity thieves use a variety of methods to steal your information.

- ⇒ Dumpster Diving. They rummage through trash looking for bills or other paper with your personal information on it.
- ⇒ Skimming. They steal credit/debit card numbers by using a special storage device when processing your card.
- ⇒ Phishing. They pretend to be financial institutions or companies and send spam or pop-up messages to get you to reveal your personal information.
- ⇒ Changing Your Address. They divert your billing statements to another location by completing a "change of address" form.
- ⇒ "Old-Fashioned" Stealing. They steal wallets and purses; mail, including bank and credit card statements; pre-approved credit offers; and new checks or tax information. They steal personnel records from their employers, or bribe employees who have access.

FIGHTING BACK AGAINST IDENTITY THEFT

DETER

Deter identity thieves by safeguarding your information.

- ⇒ Shred financial documents and paperwork with personal information.
- ⇒ Protect your Social Security number.
- ⇒ Don't give out personal information on the phone, through the mail, or over the Internet unless you know who you are dealing with.
- ⇒ Never click on links sent in unsolicited emails; instead, type in a web address you know.
- ⇒ Don't use an obvious password like your birth date, your mother's maiden name, or the last four digits of your Social Security number.
- ⇒ Keep your personal information in a secure place at home.

DETECT

Detect suspicious activity by routinely monitoring your financial accounts and billing statements. Be alert to signs that require immediate attention:

- ⇒ Bills that do not arrive as expected
- ⇒ Unexpected credit cards or account statements
- ⇒ Denials of credit for no apparent reason
- ⇒ Calls or letters about purchases you did not make
- ⇒ Inspect your credit report.
- ⇒ Your financial statements. Review financial accounts and billing statements regularly, looking for charges you did not make.

DEFEND

Defend against ID theft as soon as you suspect it.

- ⇒ Place a "Fraud Alert" on your credit reports.
- ⇒ Close accounts. Close any accounts that have been tampered with or established fraudulently.
- ⇒ File a police report.
- ⇒ Report the theft to the Federal Trade Commission.